Ardens has been asked by SEL to produce tools to help record delayed tests in SEL due to the cyber attack.

These tools are being published tonight (12/6/24) and will be available for all practices across SEL. There are two main components.

- Notes stamp protocol This protocol will add a code (care incomplete service not available 915901000006107 (EMIS code)) with the following free text : 'Patient of a SEL practice affected by the Synnovis cyber attack on the 03.06.2024. Pathology services have been severely restricted during this time' to the notes automatically every time a patient record is loaded and will record that this interaction occurred at a time when the cyberattack was preventing laboratory specimens from being processed.
- 2. **SEL test delay protocol and template** In addition users that wish to record a specific type of test has been delayed can use the template to do this. The template is accessed by double-clicking the alert in the bottom right hand corner of the screen entitled "Record Test Delay (SEL)". When the template is launched the type of test can be recorded and the priority is recorded alongside this in free text. There is also a pop-up that appears on saving a consultation to remind users to record a delayed test. This pop-up is suppressed if the user has already manually recorded a delayed test using the alert as above.

PATIENT, Greenwichccg (Mr)

 Record Test Delay (SEL)

Femplate Runner				
Delayed phlebotomy request				
Blood test - ROUTINE		ROUTINE PRIORITY - SEL delayed blood test	04-Jun-2024	*
Blood test - IMPORTANT	Text	IMPORTANT PRIORITY - SEL delayed blood test	04-Jun-2024	*
Blood test - URGENT		URGENT PRIORITY - SEL delayed blood test	04-Jun-2024	*
Delayed Swab or other sample 1				
Swab/other test - ROUTINE	Text	ROUTINE PRIORITY - SEL delayed swab/other test	No previous entry	
Swab/other test - IMPORTANT		IMPORTANT PRIORITY - SEL delayed swab/other test	No previous entry	
Swab/other test - URGENT		URGENT PRIORITY - SEL delayed swab/other test		
		UKGENT PRIORITY - SEL delayed swab/other test	No previous entry	
Delayed Urine test TO BE DROPI	PED OFF I	BY PATIENT		
Urine test - ROUTINE		ROUTINE PRIORITY - SEL delayed urine test	05-Jun-2024	*
Urine test - IMPORTANT		IMPORTANT PRIORITY - SEL delayed urine test	05-Jun-2024	*
Urine test - URGENT	Text	URGENT PRIORITY - SEL delayed urine test	05-Jun-2024	*
Delayed Faeces test TO BE DROP		BY PATIENT ROUTINE PRIORITY - SEL delayed faeces test		
Faeces test - IMPORTANT			No previous entry	
	Text	IMPORTANT PRIORITY - SEL delayed faeces test	No previous entry	
Faeces test - URGENT		URGENT PRIORITY - SEL delayed faeces test	No previous entry	
Other Tests (PATIENT COLLECT	S AND BR	INGS TO PRACTICE)		
Other lab test - ROUTINE		ROUTINE PRIORITY - SEL delayed lab test	No previous entry	
Other lab test - IMPORTANT		IMPORTANT PRIORITY - SEL delayed lab test	No previous entry	

3. **SEL delayed test found** – this alert will appear in the QOF box when viewing a record against which a delayed test has been recorded. An example is below:

