**Template letter for patients changing from Freestyle Libre to Freestyle Libre 2**

To

«PATIENT\_Title» «PATIENT\_Forename1» «PATIENT\_Surname»

«PATIENT\_House» «PATIENT\_Road»

«PATIENT\_Locality»

«PATIENT\_Town»

«PATIENT\_County»

«PATIENT\_Postcode»

Dear «PATIENT\_Title». «PATIENT\_Surname»

**Re: Change to Your Prescriptions – Freestyle Libre**

**Our records show that you are currently prescribed Freestyle Libre sensors as part of your diabetes management. We are writing to inform you that Abbot (Freestyle Libre manufacturer) will be discontinuing original Freestyle Libre sensors and so your prescription will be changed to the updated system of Freestyle Libre 2 sensors.**

**What is the difference between Freestyle Libre and Freestyle Libre 2:**

* Freestyle Libre 2 system has an additional alarm function which is optional to use
* There are three alarms if you wish to use them: for low glucose readings; for high glucose readings and for a loss of signal.
* You **cannot** use Freestyle Libre 2 sensors with the original Freestyle Libre reader

**We will change your prescription to the new Freestyle Libre 2 Sensors**

**What do you need to do?**

* To avoid any wastage please use up any of the original Freestyle Libre sensors which you may have with your current Freestyle Libre reader.
* If you use the Freestyle Libre LibreLink smartphone app to scan your sensor, you may need to update the app. The update may occur automatically, or you may need to do this manually.
* If you use a Freestyle Libre reader to scan your sensor, then you will need to upgrade this to a new Freestyle Libre 2 reader. You can request a new reader:
  + Direct through the Abbott website: <https://www.freestylelibre.co.uk/libre/fsl2Replacement.html>
  + Call Abbott Customer Service Team on 0800 170 1177 (8am–8pm Mon to Fri, and 9am–5.00pm Sat. Excluding Bank Holidays. Free from all UK landlines)
  + Or you can switch over to using the LibreLink smartphone app to scan your sensors. Further information can be found at: <https://www.freestylelibre.co.uk/libre/products/mobile-app-librelink1.html>

**Further supporting information can be found at :** <https://www.freestylelibre.co.uk/libre/help/move-to-fsl2.html>

**If you require further support, then please contact the specialist team who originally started Freestyle Libre for you.**

Yours Sincerely

*{GP practice signature)*