

Discontinuation of TRUEYou® Blood Glucose Test Strips and Blood Glucose Monitoring System

Trividia Health has informed Medicines Optimisation Teams that their blood glucose testing products TRUEYou® Test Strips and TRUEYou® Monitoring System will no longer be available on the market from the 1st September 2023.

Our EMIS report currently shows patients within Southwark who are prescribed TRUEYou® Blood Glucose Test Strips, who will need to be switched to an alternative device and test strips.

An EMIS search has been created to identify these patients and is available here: **'Southwark CCG Enterprise > Medicine Optimisation > Diabetes (type1&2) > TRUEYou'**.

NHS England has created a preferred list of blood glucose test strips and monitoring systems that now supersedes our local guidance. We are asking practices to refer to this list going forwards. Please review the preferred list of products for patients with Type 2 Diabetes (recommendations for patients with Type 1 diabetes or ketosis prone Type 2 diabetes can be found on page 2) and consider one of these options as an alternative for your patients. All suppliers will provide free of charge, the recommended meters, ongoing control solutions if needed and technical support via telephone for both patients and healthcare professionals.

Type 2 Diabetes - First line Recommendations											
Blood Glucose Test Strip	Price per pack	Supplier	Blood Glucose Monitoring System	Website	Supplier Contact Name	Supplier Contact Number	Supplier Contact Email	Patient helpline details			
True Metrix testing strips	£5.95 pack/50	Trividia Health	TRUE Metrix® Air	www.trividiahealth.co.uk	Steve Llewelyn	07810 084661	slllewelyn@trividiahalth.co.uk	0800 6895035	Mon-Fri	9am - 6pm	
GlucoFix Tech Sensor test strips	£5.95 pack/50	A. Menarini Diagnostics Ltd	GlucoFix® Tech GK	www.glucomen.co.uk/glucofix-tech	Sam Maylott	07827 320510	smaylott@menarini-diag.com	0118 9444128	Mon-Fri	8:30am - 5pm	
Contour Plus test strips	£5.95 pack/50	Ascensia Diabetes Care UK Ltd	Contour® Plus Blue	www.diabetes.ascensia.co.uk	Kirsty Oliver	07950 128752	kirsty.oliver@ascensia.com	0800 1701060	Mon-Fri	9am - 5pm	
On Call Extra test strips	£5.20 pack/50	Connect2Pharma Ltd	On Call Extra Mobile	www.oncallmeters.co.uk	Nick Robinson	07968 446969	nick.robinson@connect2pharma.co.uk	020 33074646	Mon-Fri	9am - 5pm	
GlucoRx Q test strips	£5.45 pack/50	GlucoRX Ltd	GlucoRx Q Blood Glucose Meter	www.glucoRx.co.uk	Chris Chapman	01483 755133	chris@glucox.co.uk	0800 0075892	Mon-Fri	8am - 5pm	
Finetest Lite test strips	£5.95 pack/50	Neon Diagnostics Ltd	Finetest Lite™ Smart	www.neondiagnosics.co.uk	Alan Wheeler	07860 265642	alan@neondiagnostics.co.uk	0800 0093378	Mon-Fri	8am - 6pm	
Agile test strips*	£5.99 pack/50	AgaMatrix Europe Ltd	Agile	www.agamatrix.co.uk	Will Spencer	07827 320510	wspencer@agamatrix.com	0800 0931812	Mon-Fri	8am- 6:30pm	
CareSens S test strips**	£5.45 pack/50	Spirit Healthcare Ltd	CareSens S Fit BT	www.spirit-health.co.uk/diabetes/blood-glucose-meters	Alison-Jayne Myers	0800 8815423	cs@spirit-healthcare.co.uk	0800 8815423	Mon-Fri	9am - 5pm	

*Agile test strips expected launch date July 2023

** CareSens S test strips expected launch date June 2023

Patients with Type 1 diabetes

Our EMIS data shows that there is a small cohort of patients with type 1 diabetes who are prescribed the TRUEyou® products. Please liaise with their community diabetes team or their secondary care team to find a suitable alternative if you do not feel comfortable changing their blood glucose test strips and blood glucose monitoring system.

Type 1 diabetes or ketosis prone Type 2 diabetes											
Blood Glucose Test Strip	Price per pack	Supplier	Blood Glucose Monitoring System	Website	Supplier Contact Name	Supplier Contact Number	Supplier Contact Email	Patient helpline details			
GlucoFix Tech Sensor test strips	£5.95 pack/50	A. Menarini Diagnostics Ltd	GlucoFix® Tech GK	www.glucomen.co.uk/glucofix-tech	Sam Maylott	07827 320510	smaylott@menarini-diag.com	0118 9444128	Mon-Fri	8:30am - 5pm	
KEYA Smart test strips	£15.86 pack/50	GlucorX Ltd	GlucorX KEYA Smart	www.glucorx.co.uk	Chris Chapman	01483 755133	chris@glucorx.co.uk	0800 0075892	Mon-Fri	8am - 5pm	
GlucorX HCT Glucose test strips	£8.95 pack/50	GlucorX Ltd	GlucorX HCT	www.glucorx.co.uk	Chris Chapman	01483 755133	chris@glucorx.co.uk	0800 0075892	Mon-Fri	8am - 5pm	
4SURE test strips	£8.99 pack/50	Nipro Diagnostics (UK) Ltd	4SURE Smart Duo	www.nipro-diagnostics.co.uk	Pamela Barrie	07341 696020	pamela.barrie@nipro-group.com	0800 0858808	Mon-Fri	9am - 5pm	
CareSens PRO test strips	£9.50 pack/50	Spirit Healthcare Ltd	CareSens Dual	www.spirit-health.co.uk/diabetes/blood-glucose-meters	Alison-Jayne Myers	0800 8815423	cs@spirit-healthcare.co.uk	0800 8815423	Mon-Fri	9am - 5pm	